

healthwatch

Hampshire



Healthwatch Hampshire Volunteer Roles

About Healthwatch Hampshire

We are the independent local champion for people who use health and social care services. We're here to make sure that the organisations that plan and run services, including the NHS and Hampshire County Council, put local people at the heart of care. We aim to improve local health and social care services for people who use them today, and to shape them for anyone who might need them in the future.

Why Volunteer?

- We have a variety of roles open to anyone with an interest in improving health and social care, and you will have the opportunity to make a real difference!
- Volunteering with HW Hampshire is very flexible and is designed to fit around your life.
- We offer a wide range of opportunities that will enable you to develop your skills and experience as part of your career development.
- You will have a dedicated member of staff as a main point of contact, shadowing opportunities, volunteer meetings, workshops and update sessions.
- Free training will be offered, and a free DBS will be undertaken.
- We will reimburse all agreed expenses.

What could I be involved in?

- Carry out 'Mystery Shopper' surveys by telephone or face to face.
- Be part of our HW Hampshire Citizens Panel.
- Join our Enter & View team and undertake visits to Care Homes and other health/social care provisions to collect the views of residents, families, carers and staff. Your suggestions for improvements can lead to positive changes.
- Support the team with researching information for our ongoing projects (such as maternity services and mental health care)
- Attend meetings on behalf of HWH, to present views or findings gathered by the HWH Team.

For full details contact Kate on 01962 440262, or email Kate.knowlton@healthwatchhampshire.co.uk