

Service provider response

“Dementia care is a priority for the work of Healthwatch Hampshire and it is a priority for us at Hampshire Hospitals NHS Foundation Trust. We were delighted to be able to share our award winning work around recovery conversations in rehabilitation and our approach to caring for older people, particularly those living with dementia during an Enter and View visit at the Royal Hampshire County Hospital.

It was a pleasure to be able to introduce the Healthwatch team to our staff on the wards and provide the opportunity for them to observe the care we provide and talk with patients, their families and carers to hear first-hand about their experience. It is always satisfying to hear about the extraordinary commitment our staff demonstrate every day to providing person centred care. We are proud that the report has highlighted the many aspects of good practice that have been developed by our teams and we know make a real difference to our patients, their families and carers.

We remain ambitious in our approach to improving the care we provide as we continue to develop our services for older people and for patients living with dementia and look forward to sharing our developments with you in the future.”