

## Service Provider Response

Inviting Healthwatch to visit Allenbrook Nursing Home proved to be a valuable exercise, we were delighted with the many positive and encouraging comments highlighted in the report. We recognise the value of an independent opinion on what we do well and where things might be improved to ensure our residents can enjoy the best possible experience during their stay at Allenbrook. The visiting Representatives demonstrated a respect for both the people who live and work at Allenbrook. The report is both detailed and a fair account of an average day at Allenbrook Nursing Home. The recommendations highlighted in this report have either been resolved immediately or are under consideration.

